

Spinnaker Managed for Tech

Tech Management for Enterprises

Whether you're hoping to free up your IT team or save money Spinnaker Managed makes it possible to maintain and advance the efficiency and production of your technology ecosystem. Our global team of experts proactively plans and performs ongoing tasks that keep your system safe and running optimally.

Spinnaker Managed remotely delivers a variety of services to help your system run at peak performance, including:

While 3PS offers immediate cost savings, Managed Services and cloud solutions provide long-term value through cost offset, lower TCO over 3-5 years, and predictable costs that increase ROI and scalability.

For more information on support for Spinnaker Managed for Tech, please contact us at spinnakersupport.com

OUR SOLUTION

Spinnaker Managed for Technical allows for an affordable and robust solution that can give you the peace of mind that your operations are stable, optimized, and improve through continued innovation, allowing for:

- **Manage the Complexity of hybrid IT environments** with a unified management approach
- **Optimize Performance** for system availability, resilience, and security
- **Improve Security** through risk mitigation strategies for mission-critical operations
- **Reduce OpEx Spend** to reallocate resources to strategic initiatives that positively impact the business

We offer managed services for Technical customers, to help meet their requirements:

SUPPORTED TECH

- Oracle e-Business Suite
- Oracle Fusion Middleware
- JD Edwards CNC
- SAP Basis
- SAP Business Intelligence

SERVICES INCLUDED

- 24/7 Database Monitoring
- Database Environment Assessment
- Baseline & Periodic Database Assessment
- System Health Checks
- Periodic Status Reporting
- Database Security
- Database Backup & Restoring
- Proactive Support Measures (Preventative Maintenance)
- Troubleshooting
- Database Enhancements
- Performance & Tuning

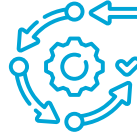
OUR FORMULA FOR SUCCESS

Performance Tuning



- Enhance performance with routine health checks to identify improvement opportunities.

Software Lifecycle & Release Management



- Access the latest functionality and improve system performance.

Database Upgrades



- Optimize performance and security with planned project-based upgrades.

Database Backup & Recovery



- Meet your retention policies with confidence.

Emergency Services



- Execute your disaster recovery plans aligned with corporate policies.

Preventive Maintenance



- Extend the useful life of your software system by keeping it running smoothly.

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ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.