



IT Leaders

Spinnaker Shield for Third-Party Support

Proactive Security Solutions To Help Mitigate Risk



IT leaders face complex security threats that jeopardize business operations. Traditional vendor support often leaves gaps, exposing systems to breaches and disruptions. Spinnaker Shield, part of our Third-Party Support (3PS)—a direct replacement of vendor support—provides a proactive alternative to vendor patching. With our expert teams, processes, and technology, we secure your ecosystem, ensuring your software thrives beyond the vendor’s roadmap.

SPINNAKER SHIELD COMES STANDARD WITH THIRD-PARTY SUPPORT

SOFTWARE

- Oracle
- SAP
- VMware

INTERNAL TEAM SIGN-OFF

- CISO - Explain alternative approach to patching through defense-in-depth approach.

OUR SERVICES

Through our holistic defense-in-depth approach, we provide the necessary hardening to keep your organization secure and in compliance without receiving patches from the OEM. Spinnaker provides:

- **Security Assessments** - Identify vulnerabilities and receive guidance on hardening and configurations, enhancing security without relying on vendor updates.
- **Advisory Audit Compliance** - Fine-tune controls to ensure compliance under our 3PS, providing the structure and stability you need to operate with confidence.
- **Vulnerability Management Support** - Proactively address security concerns, including customizations, for comprehensive protection beyond standard vendor patching.
- **Security Bulletins** - We continually evaluate OEM security issues and regularly publish bulletins describing product vulnerabilities and best practices for improving hardening standards and mitigating these vulnerabilities.

Spinnaker Support is your trusted partner supporting you at each step along your journey

COMPLIANCE COMPATIBILITY

- HIPAA
- SOC2
- NIST
- PCI-DSS
- National and International Regulatory Bodies
- And most regulatory standards

CERTIFICATIONS

- ISO 27001:2022
- ISO 9001:2015
- GDPR Compliant
- Privacy Shield Frameworks
- Cyber Essentials Certified

OUR SOLUTION

Our comprehensive solution is included in our third-party software support offerings featuring a dedicated team of security experts analyzing, evaluating, and providing guidance on your IT ecosystem:

- **Proactive Threat Intelligence:** Offering advanced security services that evolve with the threat landscape, ensuring your defense remains robust.
- **Compliance Expertise:** Providing updates and guidance tailored to your industry’s standards, ensuring you stay ahead of regulatory changes.
- **Vulnerability Support:** Delivering swift and effective solutions to security incidents, minimizing downtime and operational impact.
- **Configuration Assurance for Data:** Implementing stringent data security measures, ensuring your sensitive information is always protected.

FEATURE	DESCRIPTION	SPINNAKER	SOFTWARE VENDOR
Security configuration reviews	Review of your system’s configuration to identify opportunities to improve the security of your systems	✓	✗
Compliance advisory services	Advice and guidance on navigating the compliance landscape in context of your technical environment and situation	✓	✗
On-demand vulnerability support	Support for your security, operations and compliance whenever you need it	✓	Limited
Optional proactive security tooling	If needed, we can offer a wide range of security tools	✓	✗
Recurring security bulletins	Bulletins to match the vendor patching cycle, but designed to address vulnerability in all versions, without the need to patch	✓ all versions	✓ only recent versions

For more information on Spinnaker Shield, please contact us at spinnakersupport.com

ABOUT US

Today’s leaders are navigating an increasingly uncertain and ever-changing world. They can’t be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.