SPINNAKER SUPPORT

Oracle PeopleSoft Third-Party Support

Support That Makes Sense

As the leading global provider of third-party support for enterprises running Oracle PeopleSoft environments, our software support replaces Oracle's annual maintenance and support service. With Spinnaker Support you'll receive a comprehensive and responsive service from a highly personalized team while remaining on your current software release indefinitely. You can trust us to keep your Oracle applications running smoothly, securely, and in compliance.

60%

INITIAL COST SAVINGS*

For more information on support for Oracle PeopleSoft, please contact us at **spinnakersupport.com**

*The 60% average cost savings applies only to clients transitioning from Oracle.

OUR SOLUTION

Spinnaker Support for Oracle PeopleSoft allows for an affordable and robust solution that can give you the peace of mind that your operations are stable, optimized, and improve through continued innovation, allowing for:

- Extended Interoperability to connect and integrate your technology ecosystem.

- Optimized Performance to a global team of experts that can augment in-house staffing to provide best-in-class support.

- Improved Security through vulnerability management and mitigation advising.

- Reduce OpEx Spend and take control back of your roadmap.

- Faster Response and ticket Resolution

- Comprehensive 24/7/365 support

SPINNAKER
SUPPORT

We offer support services for Oracle PeopleSoft customers, to help meet their requirements:

SUPPORTED RELEASES

- PeopleSoft 7.x, 8.x, and 9.x

SUPPORTED PRODUCT

- Human Capital Management (HCM), excluding payroll tax and regulatory or Cobol updates
- Financial Management Solutions (FMS)
- Supplier Relationship Management (SRM)
- Enterprise Services Automation (ESA)
- Supply Chain Management (SCM)
- PeopleTools and Technology

**Archiving services are available only for clients moving from Oracle.

OUR FORMULA FOR SUCCESS

Spinnaker Support entirely replaces your Oracle PeopleSoft support contract, enabling you to continue running your current systems with the following comprehensive and inclusive services:

Header: Break/Fix Services

- Diagnostic services, product fixes, performance management, and/or operation solutions for software issues for standard code, your custom code and integrations

Global Tax & Regulatory Compliance

- Timely, comprehensive, and accurate Global Tax & Regulatory Compliance (GTRC) updates, tailored to your geographic and application requirements, **excluding payroll tax and regulatory updates**, to ensure clarity and precision across your compliance needs

Vulnerability Management

- Proactive full-stack vulnerability protection that targets weakness categories to harden your system, plus incident response and threat intelligence

Technical Advisory Services

- Unbiased and proactive technology advisory services for your IT strategy, including interoperability, virtualization, cloud migration, and upgrade support

Archiving Services**

- Download and storage of relevant software and data that a customer is legally entitled to retain to minimize data loss and maintain flexibility for future IT decisions

For more information on Oracle PeopleSoft please contact us at **spinnakersupport.com**

ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.