

Spinnaker Support Third-Party Support for VMware

As Broadcom transitions to a high-cost VMware Cloud Foundation subscription model, your organization may face a significant budget increase. Spinnaker's third-party VMware support leverages our deep expertise to ensure your environment remains secure, compliant, and optimized — without the need for disruptive and expensive license conversions. By choosing Spinnaker, you'll gain time to strategize future virtualization technologies while extending the life and value of your current VMware investments.

**BROADCOM'S SHIFT
TO SUBSCRIPTION
MODELS COULD
INCREASE ANNUAL
CHARGES BY
2 TO 10 TIMES**

For more information on support for VMware, please get in touch with us at spinnakersupport.com

OUR SOLUTION

Spinnaker Support for VMware provides an affordable and robust solution that can give you the peace of mind that ensures your operations stay stable, optimized, and continually improve through ongoing innovation, allowing you to:

- Extend the life of your VMware investment for as long as you need, removing the concept of "End of Support Life."
- Achieve optimized performance with a global team of experts who can augment your in-house staffing to deliver best-in-class support.
- Enhance security with vulnerability management and mitigation advising.
- Avoid Significant OpEx increases.
- Regain control over your technology roadmap.
- Experience faster response times and quicker ticket resolution.
- Access comprehensive, around-the-clock support, 24/7/365.

We offer support services for VMware customers to help meet their requirements:

SUPPORTED PLATFORMS

- VMware

SUPPORTED PRODUCTS

- vSphere (includes ESXi and vCenter)
- vSAN
- vRealize Suite
- SRM (Site Recovery Manager)
- VCD (vCloud Director)

OUR FORMULA FOR SUCCESS

Spinnaker Support entirely replaces your VMware support contract, enabling you to continue running your current systems with the following comprehensive and inclusive services:

Break/Fix Services



- Diagnostic services, product fixes, performance management, and/or operation solutions for software issues for standard code and integrations.

Vulnerability Management



- Proactive vulnerability protection that begins with system hardening against industry standards, followed by threat advisory bulletins for each CVE.

Technical Advisory Services



- Unbiased and proactive technology advisory services for your IT strategy, including interoperability, operational best practices, cloud migration, and upgrade support.

Archiving Services



- Download and storage of relevant software and data that a customer is legally entitled to retain to minimize data loss and maintain flexibility for future IT decisions.

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ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.