

Augment Your System: What Can Be Managed?

Managed by

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Software Support

- **ERP Systems:** Oracle, SAP, etc.
- **Database Management:** Oracle Database, Microsoft SQL Server, etc.
- **Middleware Solutions:** Oracle Fusion Middleware, etc.

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Security and Compliance

- **Proactive Monitoring:** Continuous monitoring to enhance operations.
- **Security Patch Management:** Timely application of critical patches.
- **Compliance Audits:** Ensuring systems comply with relevant legal and industry standards.

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System Optimization

- **Performance Tuning:** Enhancing system efficiency and capacity.
- **Custom Code Support:** Tailored assistance for custom-developed software components.
- **Integration Services:** Seamlessly connecting disparate systems for improved functionality.

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Cloud Services

- **Cloud Migration Support:** Guidance and support for moving to cloud environments.
- **Hybrid Cloud Management:** Expertise in managing complex, hybrid IT landscapes.
- **Cloud Optimization:** Maximizing the efficiency and cost-effectiveness of cloud resources.

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24/7 Technical Support

- **Direct Access to Experts:** Immediate connection to senior-level engineers.
- **Global Support:** Round-the-clock assistance, regardless of location.
- **Multi-language Assistance:** Support in multiple languages to serve a global clientele.

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Strategic IT Consulting

- **IT Roadmap Development:** Strategic planning aligned with business objectives.
- **Technology Selection Guidance:** Expert advice on selecting the right technologies to meet business needs.
- **Best Practices Implementation:** Adoption of industry best practices for IT operations.

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Disaster Recovery and Business Continuity

- **Backup and Recovery Solutions:** Ensuring data is protected and quickly recoverable.
- **Business Continuity Planning:** Strategies to maintain operations during and after a disaster.

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Change Management

- **System Upgrades and Migrations:** Managing the transition to new software versions or platforms.
- **User Training and Support:** Equipping your team with the knowledge to utilize IT systems effectively.

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