SPINNAKER SUPPORT

A Holistic Approach to Software Vulnerability Protection

Secure your systems with a proactive approach to risk management

Spinnaker Shield: Superior Security for Oracle, SAP, JD Edwards – Surpassing Vendors, Safeguarding Data.

SPINNAKER SHIELD PROVIDES FULL-STACK PROTECTION FOR YOUR MISSION-CRITICAL SYSTEMS:

- Oracle
- SAP
- JD Edwards

Security and IT leaders continue an uphill battle as data protection and privacy regulations evolve, creating increased complexity and risk as data breach rates show no sign of slowing down.

Most organizations find it challenging to protect their technical infrastructure with new vulnerabilities being exploited daily. Potential threats come from various external and internal sources, from ransomware gangs and nation-state actors to insider threats and phishing attacks. Meanwhile, software vendors are ceasing to provide security updates for increasing amounts of their deployed software estate as well as being slow to react comprehensively to known threats (such as Log4J), so an effective risk mitigation strategy must address the impact of Oracle and SAP software on the entire technology stack.

As a comprehensive and fully inclusive part of our Third-Party Software Support features, Spinnaker Shield maintains or improves your security posture for your Oracle, SAP, and JD Edwards applications and technologies over the vendors themselves, all guaranteed by our industry-leading Ultimate Support Guarantee. Armed with proven processes, tried-and-true security insight, and a staff of industry experts, Spinnaker offers expert guidance to continuously identify and address vulnerabilities, ensuring your database, middleware, and application environments are fortified and secure.

With Spinnaker Shield, IT leaders strengthen their organization's security posture and proactively respond to the constantly evolving security landscape through:

- **Risk Mitigation** through improved processes, compliance, and best practices

- **Proactively Secure** your system by targeting weakness categories and implementing attack surface reduction measures

- **Secure Unique** architecture and configuration with tailored solutions that don't rely on one-size-fits-all vendor patches

- **Achieve Regulatory Compliance** across your entire Oracle and SAP software estate, regardless of the age of the software

EXPLORE OUR SERVICES

As a comprehensive and inclusive part of our Third Party Software Support offerings, Spinnaker Shield services are delivered by a dedicated team of highly experienced security professionals who analyze and evaluate your IT ecosystem for weaknesses to design protections tailored to your unique needs with the following:

Discover & Harden

- **Security Assessments** – We identify weaknesses and opportunities to improve the security of your systems by providing guidance on hardening techniques and configuration adjustments

- **Audit Compliance** – We work with your audit teams to help you adjust your controls to stay compliant under a third-party support model

Incident Response

On-Demand Vulnerability Management – Our security staff is standing by to resolve your security concerns.

Threat Intelligence

- **Security Tooling** – In addition, we offer a suite of security products to complement your existing security to allow it to adjust to a third-party support model

- **Security Bulletins** – We continually evaluate OEM security issues and publish regular bulletins describing product vulnerabilities, risk analysis steps, and steps to harden systems.

SPINN**A**KER
SUPPORT

SPINNAKER IS YOUR TRUSTED PARTNER

Spinnaker Support has helped over 1300 customers improve their enterprise software support experience and achieve their strategic IT objectives. With Spinnaker, you will receive expert service with the goal of bringing peace of mind to your organization through:

- **Extended coverage, with 24x7x365 support**
- **Faster response and ticket resolution**
- **Personalized service support**
- **Expert engineers and technicians**
- **Cost savings**

SUPPORT AT EACH STEP OF YOUR JOURNEY

Spinnaker provides a suite of services that empowers your organization to take control of your technology strategy and maximize the value of your investments wherever you are in your technology ecosystem journey.

- **Spinnaker Support for Oracle, SAP, and JD Edwards**
- **Spinnaker Shield**
- **Spinnaker Link**
- **Spinnaker Intelligence**
- **Spinnaker Detect**
- **Spinnaker Managed**
- **Spinnaker Consulting**
- **Spinnaker Support for Salesforce**

For more information, please contact us at **www.spinnakersupport.com**

ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.