

Interoperability Management for Your IT Ecosystem

Take Back Control and Choose How
Your System Operate



SPINNAKER LINK PROVIDES
INTEROPERABILITY SERVICES FOR
MISSION-CRITICAL SYSTEMS:

- Oracle
- SAP
- JD Edwards

Interoperability
between
disparate systems
to increase
productivity and
efficiency

Technology ecosystems have become increasingly complex as businesses adopt hybrid deployment models and leverage a growing portfolio of new and existing products. IT leaders are tasked with driving the technology strategy, reducing a company's risk exposure, and doing more with an ever-decreasing budget. Still, teams spend much of their precious time maintaining the disjointed web of systems, creating a complex array of vulnerabilities in the environment. When an interoperability issue arises, software publishers refuse to support it due to the terms and conditions in their contracts around customizations to the system.

Spinnaker gives organizations peace of mind with commercial flexibility, an innovative employee culture, and a choice on how to connect and integrate your technology ecosystem.

We provide personalized interoperability services, allowing your organization to:

- **Manage complexity** of IT environments with a unified interoperability strategy
- **Mitigate Risk** through improved security, compliance, and process
- **Take control** of your IT Roadmap by extending the life of current systems
- **Reduce OpEx** spend to enable strategic initiatives



EXPLORE OUR INTEROPERABILITY SERVICES

Spinnaker Link frees you from vendor red tape and restrictions by enabling you to design and deploy integrations for your unique IT environment with services including:

Spinnaker Link helps IT teams focus less on future capabilities and more on strategic initiatives. With Spinnaker Link, your organization can optimize integrations, extend the life of current systems, and improve mission-critical responsiveness. Our services include:

Email Authentication Tunnel

- If inbound or outbound email authentication poses a problem in a legacy application, an authentication pipe will be implemented to translate basic authentication to OAuth2.0

Encryption Translation Tunnel

- Allow your legacy application to continue supporting newer encryption protocols your business partners require with Spinnaker Link for Encryption.

Java for Desktop

- Java security and licensing issues on desktops can cause a multitude of challenges. Spinnaker Link is introduced into the environment to ensure legacy applications are digitally transformed into modern applications.

Operating System

- Container technology deployment, hosted on a current version of the OS. (Container security hardening framework included). This offering allows your infrastructure teams the ability to hide the legacy operating system.

Oracle EBS WebADI Integrations

- Solves the EBS WebADI deployment issues with newer versions of Excel.

SPINNAKER IS YOUR TRUSTED PARTNER

Spinnaker Support has helped over 1300 customers improve their enterprise software support experience and achieve their strategic IT objectives. With Spinnaker, you will receive expert service with the goal of bringing peace of mind to your organization through:

- **Extended coverage, with 24x7x365 support**
- **Faster response and ticket resolution**
- **Personalized service support**
- **Expert engineers and technicians**
- **Cost savings**



SUPPORT AT EACH STEP OF YOUR JOURNEY

Spinnaker provides a suite of services that empowers your organization to take control of your technology strategy and maximize the value of your investments wherever you are in your technology ecosystem journey.

- **Spinnaker Support for Oracle, SAP, and JD Edwards**
- **Spinnaker Shield**
- **Spinnaker Link**
- **Spinnaker Intelligence**
- **Spinnaker Detect**
- **Spinnaker Managed**
- **Spinnaker Consulting**
- **Spinnaker Support for Salesforce**

For more information, please contact us at www.spinnakersupport.com

ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.