

# Spinnaker Detect Powered by LogicMonitor



Spinnaker Detect delivers superior monitoring, enhanced by custom technologies

SPINNAKER DETECT PROVIDES  
24/7 MONITORING FOR  
MISSION-CRITICAL SYSTEMS:

- Oracle
- SAP
- JD Edwards
- Salesforce
- Microsoft
- Postgres
- Sybase
- AWS
- Google Cloud Platform
- VMware
- Websites and Operating Systems (OS)

Today's IT ecosystems are incredibly complex, and a small issue can create a massive ripple, affecting your company's ability to drive innovation, impacting performance across the tech stack, and negatively affecting your ROI. Network Operations teams should be focused on delivering solutions to enhance performance and reliability, but often, they find themselves putting out fires and investigating the root cause of issues to mitigate potential risks.

Spinnaker gives organizations commercial flexibility, a service-driven employee culture, and a choice on how to monitor their technology ecosystem. Spinnaker Detect provides a full suite of services enabling your organization to:

- **Proactive Monitoring** combining advanced, 24/7 monitoring to sustain uptime and improve process
- **Gain complete transparency** into your databases and applications in a single dashboard
- **Comprehensive Service** by following ITIL-centric model to better support your environment
- **Improve performance and reliability** with automated issue detection and management



### EXPLORE OUR MONITORING SERVICES

Spinnaker Detect delivers superior monitoring, enhanced by custom technologies to provide complete, automated coverage and insights.

- **Full view of your ecosystem** – Monitoring for your entire tech stack (operating system, middleware, and database) and mission-critical systems
- **Collaborative dataspace** – All teams view the same data, which helps to reduce troubleshooting and improve resolution across the functional area
- **Analysis based on history** – Retains one year of data for review and troubleshooting after an incident, and the baseline data and trends enable forecasting and planning for future changes
- **Installation and configuration** – Spinnaker’s certified staff handle the setup and administration
- **Automated ticketing** – With alert routing and ticketing integration, your IT department no longer needs to hand off issues from the end user to Spinnaker Support



## SPINNAKER IS YOUR TRUSTED PARTNER

Spinnaker Support has helped over 1300 customers improve their enterprise software support experience and achieve their strategic IT objectives. With Spinnaker, you will receive expert service with the goal of bringing peace of mind to your organization through:

- **Extended coverage, with 24x7x365 support**
- **Faster response and ticket resolution**
- **Personalized service support**
- **Expert engineers and technicians**
- **Cost savings**

## SUPPORT AT EACH STEP OF YOUR JOURNEY

Spinnaker provides a suite of services that empowers your organization to take control of your technology strategy and maximize the value of your investments wherever you are in your technology ecosystem journey.

- **Spinnaker Support for Oracle, SAP, and JD Edwards**
- **Spinnaker Shield**
- **Spinnaker Link**
- **Spinnaker Intelligence**
- **Spinnaker Detect**
- **Spinnaker Managed**
- **Spinnaker Consulting**
- **Spinnaker Support for Salesforce**



For more information, please contact us at [www.spinnakersupport.com](http://www.spinnakersupport.com)

### ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.