



Spinnaker Shield Vulnerability Protection

COMPREHENSIVE, FULL-STACK SECURITY TAILORED TO YOUR SYSTEM

As the rate of data breaches continues to rise, and data protection and privacy regulations evolve, most organizations are finding it challenging to simply keep their security practices current. Vulnerabilities and exposures now come from a variety of external and internal sources, and effective security must address the full technical stack.

Spinnaker Support delivers security solutions designed for your unique set of applications and systems. Armed with proven processes, tried-and-true security solutions, and a robust staff of industry experts, Spinnaker Support continually investigates issues and hardens and protects your application environment, delivering timely fixes and remediations throughout your customer experience.

OUR SECURITY PHILOSOPHY

We strongly believe:

- 1** Proper security must address the entire technology stack. Data and system security should consist of far more than patching for known software vulnerabilities and exposures. A top-to-bottom, full stack security solution protects data and applications more effectively.
- 2** Full protection requires a proven process and flexible tool set. We deploy a comprehensive security solution that guides the client from initial investigation through proactive protection. We apply this established approach throughout the entire customer experience.
- 3** Tailored security is the most effective protection. Our experts work closely with each of our clients to understand and address their unique needs, concerns, and technology. Our individualized approach is defined by industry best practices and delivered by our team of professionals.

THE FRAMEWORK: DISCOVER, HARDEN & PROTECT

Spinnaker Support achieves these results because we reject the one-size-fits-all approach of software publishers and focus, instead on working collaboratively with every customer. From day one of your customer experience, our team works to protect your data and enforce critical system configurations. We continually monitor for potential threats while advising on strategies to maintain a secure environment.

SPINNAKER SHIELD HOLISTIC APPROACH TO VULNERABILITY MANAGEMENT

Our comprehensive approach to risk mitigation and vulnerability management is a core feature to our Spinnaker Support offerings. Our commitment is to maintain or improve your security posture through continual investigation, advisement, and hardening of your enterprise system.



Discover		We identify weaknesses and opportunities to improve the security of your systems by providing guidance on hardening techniques and configuration adjustments
		We work with your audit teams to help you adjust your controls to stay compliant under a third-party support model.
Incident Response		Our security staff is standing by to resolve your security concerns, even your customizations.
Threat Intelligence		In addition, we offer a suite of security products to complement your existing security to allow it to adjust to a third-party support model.
		We continually evaluate OEM security issues and publish regular bulletins describing product vulnerabilities and best practices for improving hardening standards and mitigating these vulnerabilities.

SECURITY IS A STANDARD

We invest in your security and compliance measures with the same exacting standards we apply to our own organization. Spinnaker Support has achieved both ISO / IEC 27001:2013 certification for managing sensitive company information and ISO 9001:2015 certification for quality management principles. We are Privacy Shield-Certified, GDPR compliant, certified for both the EU-U.S. and Swiss-U.S. [Privacy Shield Frameworks](#), and [Cyber Essentials](#) certified.

For more information on Spinnaker Shield, please contact us at spinnakersupport.com

ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.