

# SpectrumDB Managed Services

## DATABASE MONITORING AND MANAGEMENT

**With SpectrumDB you receive reliable, scalable, 24/7 database monitoring and technical managed services**, performed by a team of DBAs with experience across all major database platforms—SAP, Sybase, Microsoft SQL Server, Oracle, MySQL, and more.

SpectrumDB offers a range of flexible, cost-effective plans to fit your unique database ecosystem. We can help with the full spectrum of database needs, such as augmenting your existing staff by taking over routine tasks, monitoring, and after-hours support. We can also assume complete, remote responsibility for database administration, security, and more.

## WHY SPECTRUMDB?

Managing your database environments is your company's first line of defense. To keep them optimized, operating at peak performance, and within budget, your best, most cost-effective solution may be external services and resources.

SpectrumDB delivers on that promise. SpectrumDB eliminates potential issues through proactive 24/7 monitoring and regular maintenance, so your data is secure, accessible, and well-managed. It's the exact service and advice you need, when and where you need it, and from a single vendor at a reasonable price.

### PRODUCTS COVERED

- Oracle Database
- SAP Sybase/ASE/IQ
- SAP Databases
- Microsoft SQL Server
- Open Source: MySQL, PostgreSQL, NoSQL
- IBM Db2

### SERVICES INCLUDED

- 24/7 Database Monitoring
- Database Environment Assessment
- Baseline & Periodic Database Assessment
- System Health Checks
- Periodic Status Reporting
- Database Security
- Database Backup & Restoring
- Proactive Support Measures (Preventative Maintenance)
- Troubleshooting
- Database Enhancements
- Performance & Tuning

### SERVICE FEATURES

- Covers all major database platforms
- Service for as many databases as desired
- Level 2 & 3 remote DBAs
- Level 4 DBAs available for escalation
- Includes on-call, after-hours assistance
- Flexible options & consultative approach
- Ongoing health & security monitoring
- Regular health assessments & reports

# BENEFITS OF SPECTRUMDB

SpectrumDB: comprehensive coverage from the database experts.



**Always-on, 24/7 database support services**



**Deep, reliable level 2 & 3 technical expertise**



**No wait for response on critical issues**



**Complete control of your product strategy**



**A single MSP for all your database needs**



**Easy to work with & no surprise services or billing**

## ABOUT US

Founded in 2008, Spinnaker Support is the only vendor to deliver a unique blend of third-party support, managed services, and consulting for enterprise databases. Global customers trust us to keep their enterprise applications running at peak performance while helping them navigate from on-premise to hybrid to cloud. In 2021, Spinnaker Support added additional depth through our acquisition of Dobler Consulting, the premier provider of database managed services and consulting.